



Dear Guest,

Welcome to our Hotel in Breuil Cervinia. The Neyroz family has lovingly, tastefully and passionately managed the Hotel Hermitage since 1975 (the year the hotel was opened). The pursuit of excellence is in our hotel's DNA, enabling it to achieve several goals including becoming part of the **Relais & Chateaux** association in 1994 and, in 2015, of prestigious networks such as **Virtuoso**, **Traveller Made e Pure**.



OUR AWARDS

For 3 times in a row "**Best ski boutique Hotel in Italy**" (2013-2014-2015), In 2014, the Wine list of "La Chandelle" restaurant was awarded one star at the "**World's best wine lists Award**", assigned by "The World of Fine Wine" one of the world's most important wine magazines. In 2016, at the tenth edition of "World Luxury Hotels Awards" in Doha (Qatar), the hotel won an award in the "**Luxury Ski Resort**" category at global level.

In 2021 the **Michelin Guide** confirm the Michelin "**plate**" to our **La Chandelle** restaurant.

CURIOSITY

"The hotel with a legendary background" It is said that in the Early Middle Ages Saint Theodule crossed the Alps, passing the Breuil basin (2,000 mt), to convert the populations of what is now Switzerland. Legend has it that before starting the long climb towards the pass at 3500 mt (now Colle del Teodulo) he stopped to rest at the foot of Cervino in a stone shelter, in the midst of a small larch wood. This peaceful site where the shelter once stood is now home to the Hotel Hermitage. To remember the legend a bas relief in white marble depicting the Saint has been placed at the entrance of the hotel to welcome guests.

PLACE

The English poet and writer John Ruskin thought that the mountains were the beginning and end of each natural landscape and he knew exactly which the noblest European peak was. Cervino, from an altitude of 4478 m dominates the Swiss and Italian Alps with Zermatt to the north and sun-kissed Breuil-Cervinia to the south. Cervinia is the ideal setting to experience an unforgettable holiday, dedicated to snow and winter and summer sports.

Latitude **45.931666**

Longitude **7.6295489**

OUR SKIING DISTRICT

Our district: 143 slopes between Cervinia-Valtournenche and Zermatt, 9 black slopes, a snowpark at 2800 m, with a varied and unrivalled skiable domain, which develops along three valleys of two nations, Italy and Switzerland, from 3,883 m of Piccolo Cervino to reach 1.524 m of Valtournenche. Slopes for all-day skiing without ever repeating the same slope, alternating elementary and more demanding routes.

- Altitude of Breuil-Cervinia: 2,050 m.
- Altitude of Valtournenche: 1,524 m.
- Ski lifts: 19 in Breuil-Cervinia Valtournenche +34 in Zermatt.
- Downhill slopes: 72 in Breuil-Cervinia Valtournenche + 78 in Zermatt.
- Slopes with programmed snow cover 200 km.
- Slopes for summer skiing 26.5 km (5.5 km in Breuil-Cervinia, 21 km in Zermatt).
- Cross-country ski slope: 3 km in Breuil-Cervinia + 10 km to Valtournenche.
- One snowpark in Cervinia; at 2,800 m, the highest snowpark in Europe.
- Three Baby Ski Park areas.

PLACES

CERVINO GOLF CLUB

The project designed by the architect Luigi Rota Caremoli extends over a naturalistic and scenic area which is unique in the world, at the foot of Matterhorn.

The 18-hole golf course built in 1955 is among the first fifteen Italian courses affiliated to the Italian Golf Federation. The course, a PAR 69 of 5,300 metres enables the Golf Club of Cervino to earn itself an important place among the most important clubs of the Alps.

A 50% discount on the Green fee is reserved to our guests. Is necessary to ask the voucher at the reception.

SENSORY TRAIL

The sensory trail starts from Perrères to Valtournenche, with parking areas which include facilities for picnics, it develops on an old track built by Enel in 1920 for a cogwheel train. The walk, which is more than 5 kilometres long crosses (old) tunnels lit by solar panels and has the advantage of having a reduced altitude difference between Perrères and Promoron, to encourage excursions, also and above all for families. The trail can also be travelled by mountain bike.

HEALTH COURSE

An open-air gym: Valtournenche offers this too. The opportunity to keep fit, run and do physical exercises immersed in nature. There are two health trails, the first in Maen (1310 m) around the lake of the same name, in the plain before the bends which lead to the regional capital city and the second in Valtournenche, a few minutes from the residential built-up area. Some technical details: the trail of Maen is divided into 13 stages with 6 levels of difficulty to allow a step by step training plan. The second (at 1500 m) connects Cret du Pont (Valtournenche town) to Plan de la Glaea, from where the “Cime Bianche” cable car departs.

HIKING

Over 200 km of trails throughout the entire Cervino green district is something unique in terms of variety of proposals, length, travel time, difficulty, difference in altitude and more.



Hotel Hermitage is eco-friendly! It uses only electric light with zero CO2 emission (hydroelectric electricity) with 220 volts and 50 Hz per room, all led bulbs, and all rooms are equipped with controlled access. Energy saving is an integral part of the hotel's philosophy. Great care is taken in managing separate waste collection, and in the use of biodegradable cleaning products. The Hotel water and that of our swimming pool comes from a private spring.

GENERAL INFORMATION



CHECK- IN & CHECK-OUT TIME

The check-in time is at 3 pm and the check-out time on the day of departure is at 11 am. We will take care of baggage in case of delayed departure. For late check-out we ask you to request availability and costs.

PAYMENT

We accept the following credit cards: Visa, MasterCard, Eurocard, Diner's Club, American Express. We also accept payment by Bancomat and Maestro. According to law 208 dated 28 December 2015 we can accept cash up to a maximum of € 1,999.99. The cash office is not authorised to accept current account cheques. The office is open from 8 am to 9 pm.

SPECIAL GUESTS

Small-medium sized animals are welcome at the Hermitage. They are not allowed access to the restaurant and swimming pool.

SHUTTLE

A shuttle bus is available from the Hermitage to the cable cars stations and to the church and back. Request by phone from 8 am to 8 pm.

DRESS CODE

In Breuil Cervinia sport is practiced all year long, skiing in winter and golf and walks during summer season. The dress code is sport-casual during the day, while appropriate dress, even if informal, is required for dinner.

NO SMOKING POLICY

According to law 3/2003 smoking is not allowed inside the hotel. A smokers' room is available in the Hall.

SAFETY

Each floor is equipped with emergency exits, clearly marked by the EXIT sign. We recommend to you view the layout plan in your bedroom.

Please do not use lifts in case of emergency.

To protect your safety a video surveillance system is in operation compliant with law Leg. Dec. 196/2003.

COMMUNICATION INFO

USEFUL NUMBERS

For outside calls: dial "0" for an outside line followed by the prefix and the number.

INTERNAL TELEPHONE NUMBERS

Reception – Baggage – Shuttle bus	9
Bookings - Office	310 - 350
Bar – Room service	331
Restaurant- Room service	332
Swimming Pool Beauty Spa	333
Meeting room	439
Management	330

From room to room dial 1 + room number.
Example: to call room 34 dial 134.

EMERGENCIES

Carabinieri	112
Police	113
Carabinieri Cervinia	0166.949073
USL health Emergency	118
Firemen	115
Emergency Medical Service	0166.548106
Chemist	0166.949059
Traumatology Centre USL	0166.940175

TOURISM

Allure Alps	0166.524929
Cable cars	0166.944311
Weather Cable cars	0166.944381
Tourist information	0166.949136
Ride' em ski school	0166.948532
Cervino guides	0166.948169
Cervino Golf Club	0166.949131
Rail - Trenitalia	892021
Casinò della Vallée, Saint Vincent	0166.5221



ANY OTHER BUSINESS

Post - Cervinia	0166.949135
Parish	0166.949102
Vehicle repair Del Breuil	0166.948930

GUEST SERVICES



SKI-PASS

According to the new covid restrictions, it is necessary to book it in advance on www.cervina.it

KID'S AREA AND BABY SITTING

Upon reservation. A kid's area is available on request from 5 pm to 8 pm with toys and video-projector with cartoons. The area is not supervised by an adult.

On request, it is possible to have babysitting services during the day and evening hours.

Contact the office at n°. 310-350

MEETING ROOM

The Hotel has a meeting room which can hold up to 25 people, equipped with every basic need. For information contact the reception.

FLOWERS

Call reception, 9

TRANSFER

On request, we can organise transfers from/to the main airports and Italian cities, to book the service contact reception at 9 or 310-350.t

SKI SCHOOL- SKI HIRE

It is possible to book ski lessons and hire the necessary equipment. For information contact the receptionist.

WI-FI INTERNET

A Wi-Fi service is available throughout the hotel for your devices. Request the access code at reception.

GARAGE

The Hotel avails of an indoor and heated garage, at a fee. For information, contact the receptionist.

SKI ROOM

Always available, ski storage area with boot drier, heat lockers and ski rack.

ALARM

Call 9

POST AND TELEGRAMS

The receptionist will handle letters and messages until your arrival and can also send your correspondence.

FAX

The service is available for guests



HOUSEKEEPING



LAUNDRY AND IRONING SERVICE

Guests are requested to place their washing into the dedicated laundry sack, fill out the form and call the chambermaid working on your floor or reception. Delivery by 12 pm, with returns the following day by 7 pm.

Express service available on request: pick-up by 10 am and return same day with an additional charge of 30%. For dry cleaning, please contact the reception.

SHOE CLEANING

Please leave your shoes on the dedicated mat in the morning. We will have them cleaned and polished by the evening.

SKY TV

All bedrooms have Sky TV and Pay TV.

NEWSPAPERS

On demand, we can purchase Italian and foreign newspapers and magazines for you.

NESPRESSO MACHINE

Nespresso pods, tea and two bottles of mineral water are available each day in your room offered by the management.

MINIBAR

When checking out advise staff about the drinks consumed during your last evening.

For room service contact 331 or 332.

SAFETY DEPOSIT BOX

We recommend you to keep your personal belongings inside the safety deposit box placed in the wardrobe and ensure that it is correctly closed. The Hotel shall not be held liable for the loss of personal objects in the bedrooms. To use the safety deposit box follow the instructions in the wardrobe. For assistance contact reception at 9.

RESTAURANT, BISTROT AND BAR

OPENING TIMES

Buffet breakfast served from **7.30 am to 10.30 am**.

“La Chandelle” restaurant serves lunch from **12.30 to 2 pm** and dinner from **7.30 pm to 10 pm**.

The Hermitage Bistrot is open from **12.00 to 3.00 pm**.

“LA CHANDELLE” RESTAURANT

An elegant atmosphere, refined and tasteful, where you will be pampered and won over by the cuisine and the service. The best local products, of prime, fresh and genuine quality merge with the fine regional and national food products. A magical place which brims with charm, made unique by the windows that frame the magnificence of the Matterhorn and the stunning larch forests.

A la carte menu. Local and vegetarian dishes. Meat, fish depending on the daily market availability and vegetables cooked on sight on the grill in the dining area, cured meat buffet. A rich selection of cheeses and desserts.

A selection of 900 wine labels and home-made grappe, the best wines of the Valley, of Piedmont, of Italian regions and of the world.



HERMITAGE BISTROT

You can choose from a lunch based on traditional ingredients from the alps, Aosta Valley and Piedmont, or a lunch inspired by modern international cuisine.

BAR

An appointment not to be missed! Accompanied by the crackling fire of the large fireplace or by the notes of a beautiful song played live, the aperitif is a special moment with a warm and exclusive atmosphere. Our bartenders are just waiting to delight you with their drinks. From 12 to midnight. Call 331

Room Service Bar from 12 to midnight, contact 331

ROOM SERVICE RESTAURANT

Available during the Restaurant opening times. Contact 332



SPA & WELLNESS



SPA BELLEFONTAINE

From 10 am to 8.30 pm – Access to floor -1.

For bookings call °.333

“Rediscover the right interior harmony in the body to be more beautiful on the outside and healthier on the inside”, this is the promise with which Relais & Chateaux Hermitage di Cervinia welcomes you to its Spa & Beauty.

Professionalism, care and attention to detail are the keywords with which staff of the Spa&Beauty Hermitage will attend to you. They will recommend the best treatment by Bellefontaine and others to make you experience an exclusive aesthetic and emotional experience.

Facial and Body treatments by Bellefontaine, Peeling, Massages, Aemotio Spa and Hydrotherapy treatments. Personal Trainer and physiotherapist available on request.

According to the safety & security it is necessary to book the entrance to the Spa area to use the swimming pool and sauna, in order to guarantee the correct guest capacity.

HH.WELLNESS

Swimming pool fed with pure Alpine spring water with Jacuzzi, water games and a new “Thermarium”, with steam bath – temporary unavailable due to Covid restrictions – in white marble and red rgb lights, Finnish sauna in alpine oak, deluge and cascading waterfall shower, emotional shower and ice fountain.

Gym: Technogym fitness area, with changing rooms and showers available.

BOUTIQUE HERMITAGE



CoSTUME NATIONAL S C E N T S



EXPERIENCES AND PRIVATE TOURS



ALLURE ALPS
UNIQUE MOUNTAIN EXPERIENCES

www.allurealps.com

Through our partner Allure Alps, specialised in mountain experiences and breaks, we are pleased to offer you exclusive services in the area of Valle D'Aosta. We can suggest a range of 40 "Experiences" which include the most classic sporting activities, cultural visits, food and wine and natural excursions. We also recommend truly special experiences like personalised lunches and dinners at an altitude of 3500 meters, observing the sunset or the starry sky, excursions by helicopter, jeep, electric pedal assisted cycles and much more besides. Allure Alps recommends entrusting yourself to a Genius who, like in the ancient legend of the lamp, has the task of making the visitor's dream come true and satisfying the requests of the latter. The Genius of Allure Alps, unlike the celebrated genius of the lamp, will commit himself to making much more than three wishes come true! The message is clear: Allure Alps and its Genius will help you discover a mountain, which is not only winter and slope-related but also suited to the needs of all and lives up to the height of the most wide-ranging expectations. They will make you fall in love and dream of your next return.



WILD PIC NIC

Come with us and discover this land of genuine products. An unforgettable experience for lovers of taste, flavour, tradition, innovation... Ideal for those who give quality to their time! On skis or with snowshoes, an Alpine guide will take you to this ancient mountain shelter. Sip our excellent regional wines as you try delicious local genuine cheese and cured meats from precious productions.

WAKE UP GUYS!

Let your kids spend a day on the skis or snowboard with an authorised instructor. They will visit the Swiss side, take a walk in the centre of Zermatt, do a little shopping (they will bring you a souvenir) and have a picnic on the lake. Make the most of your free day!

WINERIES AND VINEYARDS

A fascinating and unexpected tour in this particular wine territory with the opportunity to meet the producers, become acquainted with the harvesting techniques on the terraces, the ripening processes and the taste of excellent wines. Genius and transfer with a luxury car included in the price.

RIDERS DAY

Try things you have never dared to do and discover the secrets of the mountain with your own personal Genius!

FALL IN LOVE WITH THE MOON

Ski or snowboard in the dead of night, in the light of the full moon, after a dinner at the chalet. Accompanied by an authorised ski instructor.

NOBLE SEDUCTION

Our Genius will take you to visit 3 castles of Valle d'Aosta and the Roman and pre-Roman ruins of Aosta city. Valle d'Aosta is famous for its numerous castles magnificently preserved from the Middle Ages to the Risorgimento and for its Augusta Praetoria. It is the Rome of the Alps. The ancient door of Europe, an open-air museum second only to Rome with the Arch of Augustus, the Amphitheatre, Porta Praetoria, Criptoportico Forense and much more. Genius and transfer with a luxury car included in the price.

SHOPPING IN MILAN

The fashion quadrilateral is just a 2-hour drive from Cervinia. Shopping in Milan is truly inevitable from the high fashion boutiques in via Montenapoleone and via della Spiga, to the young and more affordable brands of via Torino or Corso Buenos Aires, to the outlets of Corso Vittorio Emanuele. There's a shop to suit all tastes! Personal Shopper and transfer.

THE FORT OF BARD

This imposing fortress protected the passage for centuries, standing up to Napoleon's strategies. It is currently home to interesting museums and international artistic exhibitions. Genius and transfer with a luxury car included in the price.